

## **Maria Achilleoudes CV**

Maria Achilleoudes has a “Master of Science” (Magna Cum Laude Honors) from Columbia University School of Engineering and Applied Science and a “Bachelor of Science” (Magna Cum Laude Honors) from Queens College of the City University of New York.

For four years she worked for IBM USA in the Quality and Marketing divisions where quality is a day-to-day practice.

She is a certified Lean Six Sigma Master Black Belt. As a management consultant she has carried out operational improvement studies which resulted in substantial efficiency improvements, cost reductions, reduction of operational risk, improvements to the service and product quality and employee morale. She has implemented lean, effective and efficient ISO9001 and ISO13485 Quality Management Systems to various types of industries and she has carried out studies on post-merger integration.

As a trainer she has offered a number of open as well in-house seminars and workshops in the areas of Lean Six Sigma, operational improvement, post-merger integration and quality management. Her clientele includes companies from a large variety of industries.

Prior to that, she worked as an internal consultant and as a manager of Quality and Productivity improvement for Laiki Group(financial) and Universal Bank for 12 years in the areas of productivity and quality improvement. The projects she has implemented, resulted in major cost reductions as well as significant improvements to the customer service quality, productivity and resources utilization and staff satisfaction.

She is Lead assessor of the British Standards Institute (BSI), and the American Systems Registrar (ASR) for ISO9001 QMS.

Her broad, rich technical knowledge and experience in the areas of her specialization, her hands-on project management know-how as well as her experience in personnel management enable her to be most effective and efficient in her work thus maximizing her customers' benefit.

As a Management Consultant and Trainer she has several certifications including – Certified Lean Six Sigma Master Black Belt, Certified Management Consultant (CMC), Certified Lead Auditor by The International Register of Certificated Auditors – IRCA and certified Trainer by the Human Resources Development Authority of Cyprus. She is a senior member of the Institute of Management Consultants (UK based) and a senior member of the American Society for Quality.

In 2019, the Corporate LiveWire has awarded the title of the Management consultant of the year, in Cyprus.